

WF-C710N/C710NSA

YY2986

SERVICE MANUAL

Ver. 1.1 2025.06

- These wireless noise canceling stereo headset have two types of names for Model name, and Model.
Model name (WF-C710N) and Model (YY2986)
Model name (WF-C710NSA) and Model (YY2986)
In addition, there are no unique model names for the left and right headset, charging case.
- The WF-C710NSA is a model that is only available at specific sales channels.
WF-C710NSA does not include a USB Type-C® cable.
- WF-C710N/C710NSA/YY2986 is composed of Headset (Left and Right) and Charging case.
- Color variations**
WF-C710N: (B) Black, (L) Glass Blue, (P) Pink, (W) White
WF-C710NSA: (B) Black

US Model
Canadian Model
E Model
Australian Model
Chinese Model
Tourist Model
PX Model
WF-C710N/YY2986
AEP Model
UK Model
Indian Model
WF-C710N/C710NSA/YY2986

- The service policy of these models are Product Exchange.
Please refer to the "PARTS LIST" on the next page for service parts of these models.

MODEL IDENTIFICATION

When checking the destination, model and serial number, refer to the model number notation on the bottom side of the charging case.

Note 1: Contents of the model number notation might be changed in the midway of production.

Note 2: The model number notation for the headsets do not differ according to destination.
Therefore, the destination cannot be identified by the appearance of the headset.
There are no serial numbers on the headset.

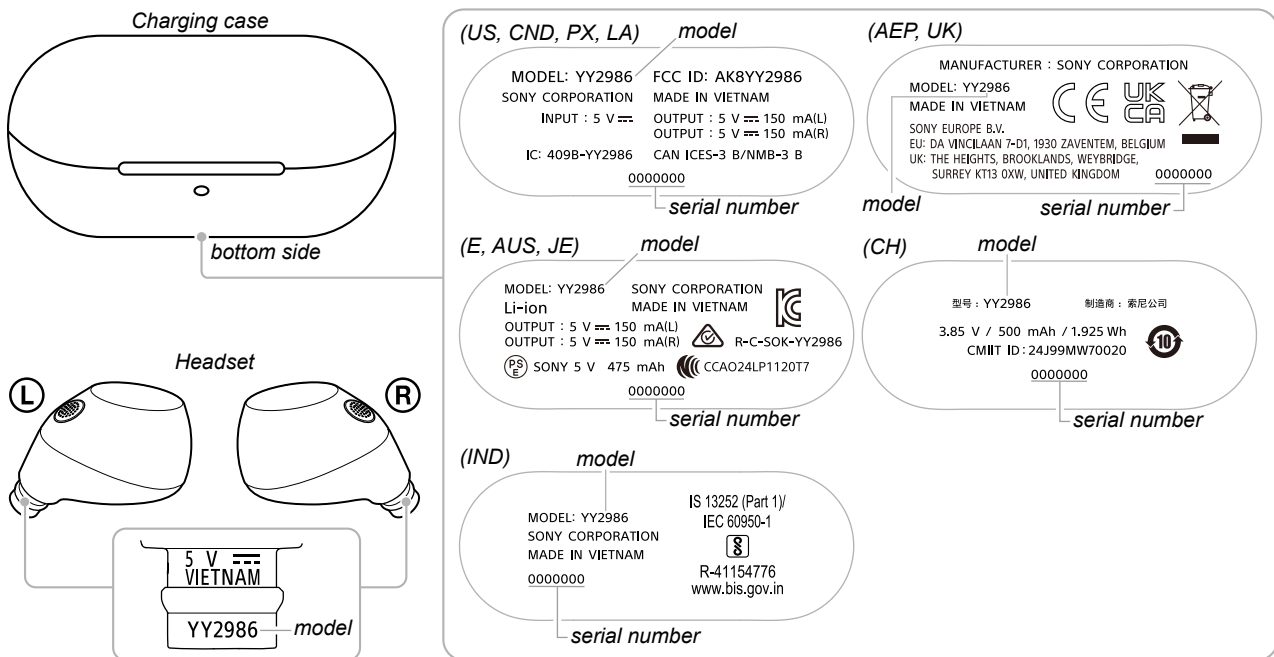
Note 3: Model name (WF-C710N or WF-C710NSA) is not shown.

Note 4: The charging case for WF-C710N and the charging case for WF-C710NSA are the same charging case.

Therefore, it is not possible to distinguish between the charging case for WF-C710N and the charging case for WF-C710NSA.

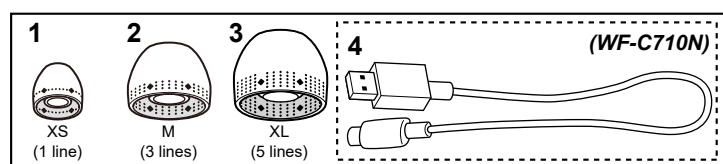
Note 5: The headset for WF-C710N and the headset for WF-C710NSA are the same headset.

Therefore, it is not possible to distinguish between the headset for WF-C710N and the headset for WF-C710NSA.



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WIRELESS NOISE CANCELING STEREO HEADSET


• Abbreviations

US, CND, PX, LA	: US, Canadian, PX and Latin American area models
AEP, UK	: European area, East European area, CIS area (Moldova) and Middle East area (Israel, Palestine) models
E, AUS, JE	: CIS area (Except for Moldova), Middle East area (Except for Israel, Palestine), South East Asian area (Except for India), East Asian area (Except for China), Oceania area, African area and Tourist models
CH	: Chinese model
IND	: Indian model